

APRS World, LLC

Manufacturer's Warranty

WARRANTY

APRS World's support policy is simple—***we want you to be happy!*** If you have a problem, please feel free to contact us. We will do our best to get you up and running as soon as possible.

Our products have a one-year limited warranty, commencing from receipt of product. We will repair or replace your product if you encounter any manufacturing related problems within one year of purchase. We reserve the right to charge a reasonable fee for repairing units with user-inflicted damage or lightning/weather damage.

Any defective equipment must be returned for evaluation. Please contact APRS World, LLC first to determine whether there are any additional troubleshooting steps that can be performed prior to returning the product. It is your responsibility to ship the defective product back to APRS World, LLC. If it is determined that the product is covered under warranty, we will pay for shipping the replacement to you.

If it is necessary for you to receive a replacement for the defective unit prior to shipping it back for evaluation, then an invoice for the replacement equipment will be issued. If the defective unit is not returned, or if we determine that the damage is not a warranty claim, then the invoice will become payable.

We reserve the right to upgrade your equipment to an equivalent or better model. This warranty does not cover the accuracy of sensors, or the accuracy of the data collected by our products.

TECHNICAL SUPPORT

Our products are designed to be easy to install and operate. After the initial installation of your equipment, technical support is limited to issues not covered in our manuals. APRS World, LLC reserves the right to charge a fee for technical support that either extends beyond the one year warranty period or for questions that are addressed in the latest manual.

ON-LINE SUPPORT

See our website for further and specialized technical information:

<http://www.aprsworld.com/>

